

REAL CONTROL SYSTEMS PTE LTD will provide as seamless of a transition as possible for your old system, which is still using these discontinued products.

This letter is prepared by OMRON for all the Omron control engineers.

Date

Recipient's Address

Dear:

This letter announces the planned discontinuation of Omron C2000/1000/500 PLC Processors in March 2004 and outlines the product support program. Omron is aware that a product discontinuation can cause internal issues for our customers. Our sales force and customer service personnel have been instructed to work with you to help make the transition as easy as possible. In most cases, new technology in Omron PLCs is largely backward compatible with legacy technology. The following information will help **name of company**, and Omron Electronics LLC to plan for the future together.

Omron will provide as seamless of a transition as possible to your new system by continuing to support the discontinued products for 5 to 7 years after the discontinuation date. During that time, our corporate repair center in St. Charles, Illinois will supply spare parts and perform repairs, and our engineering staff will help you develop proper migration paths. Omron will also provide engineering services and other tools to minimize the impact of any changes on your manufacturing operations. Please work with **name of Controls Engineer**, your local Omron Controls Engineer, to develop a program to upgrade **name of company** to the appropriate product series.

Omron continually enhances existing platforms to incorporate the latest technologies. The C2000/1000/500 Series processors, introduced as early as 1983, have been upgraded three more times with the introduction of the CV Series in 1990, the CVM1 in 1992, and finally the CS Series in 1999. Now, the C2000/1000/500 Series product family has reached the end of its production life cycle. Below is a summary of introduction dates for each individual PLC family.

| PLC | Year of Introduction |
|-------|----------------------|
| C2000 | 1985 |
| C1000 | 1986 |
| C500 | 1983 |

As a leader in the design and manufacture of industrial controls, Omron continually develops new products that provide our customers the most advanced solutions and services in the market. We apologize for any inconveniences this may cause your organization. If there are any questions, concerns, or comments, please feel free to contact your local Omron representative, or call Omron corporate directly at 847-843-7900.

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May 2, 2006

Sincerely,

Your Name
Your Job Title